
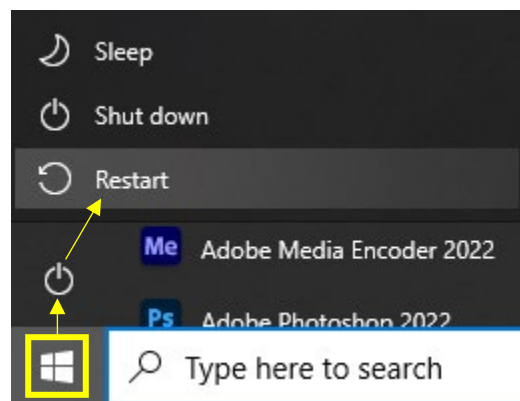


About Dell Laptop Updates

To ensure that our Dell Laptops are working correctly and efficiently with our District software, they must be maintained by the user. It is recommended that the user frequently check both Microsoft Windows and Dell Command for updates to their systems. We also recommend that you consider completing these processes at the beginning of your week as you may not have work with progress open that could potentially be lost during a restart. In any case, please make sure all work is saved and closed beforehand. [For more support, watch this video!](#) 

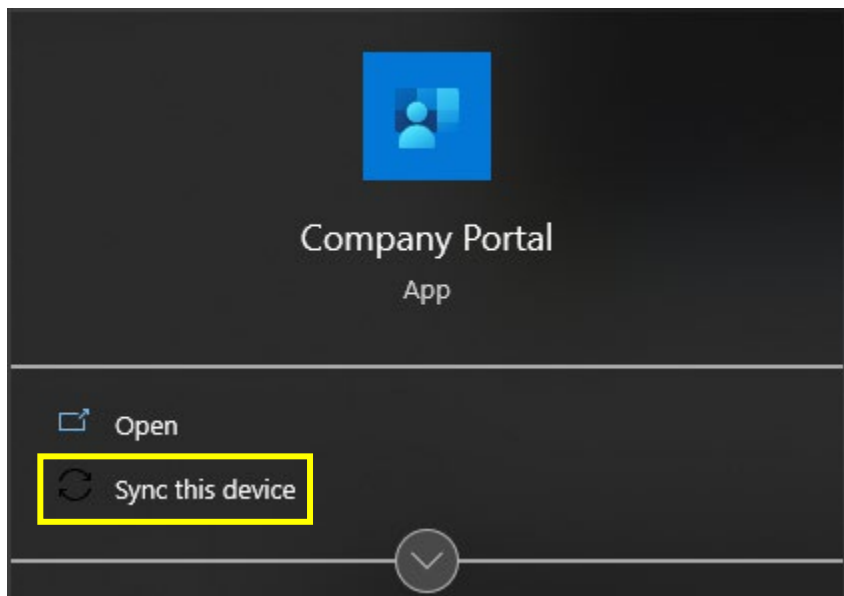
Restart

1. Open the Windows menu (flag; bottom-left)
2. Select the Power icon
3. Select **Restart**



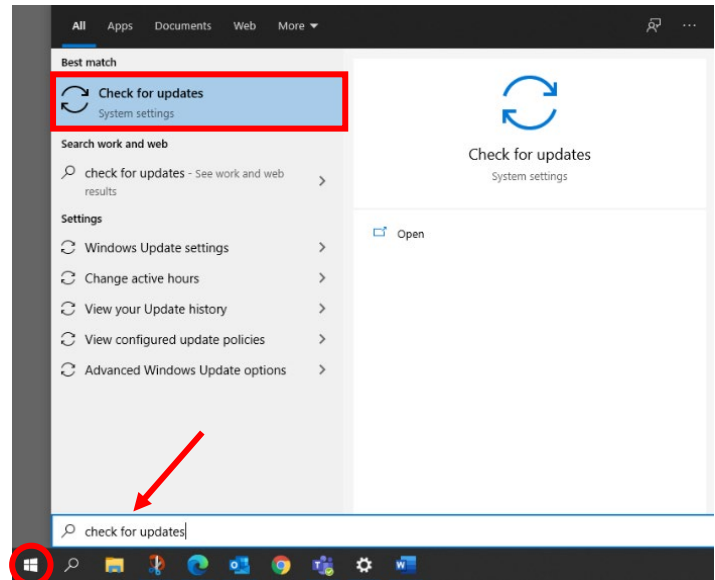
Sync Intune Settings

1. Open the search bar from the bottom-right or the Windows menu
2. Type "Company Portal"
3. Select **Sync this device**
 - a. This will open the Company Portal app and start your device sync.

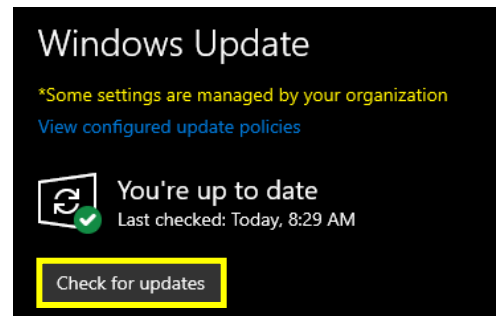


Windows Updates

1. **Plug in your power/charger cord.**
2. From the taskbar, select **Windows icon** or place your cursor in the *Search Bar*.
3. Begin typing "Check for Updates".
4. Select **Check for Updates** when it populates

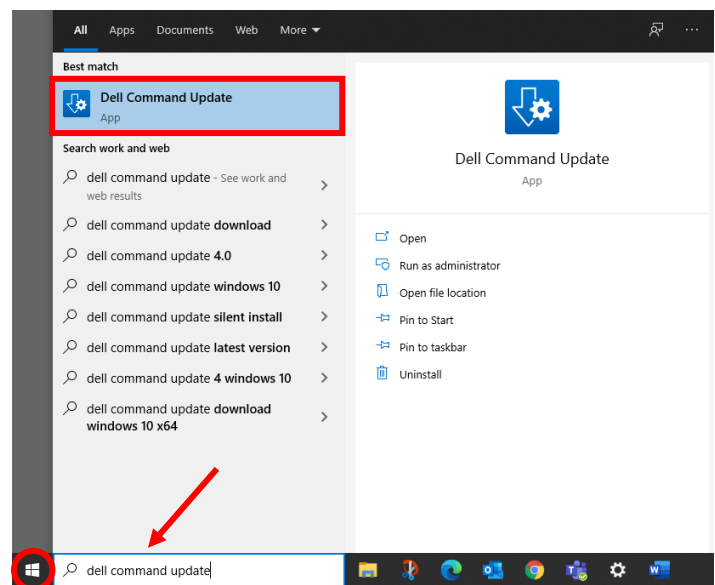


5. Select the **Check for Updates** button.
 - Updates may download and install.
 - If prompted, complete a **Windows Restart**.
 - Depending on how many updates are available, the restart may take anywhere from 2 to 20 minutes to complete the install of some updates.
 - **After restart, we recommend that you repeat this process until you see the message "You're up to date."**

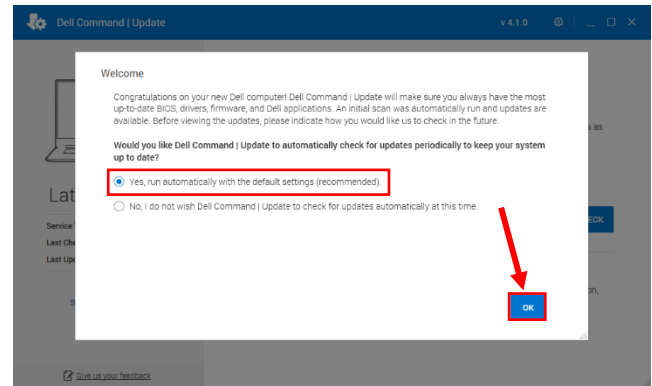


Dell Command Updates

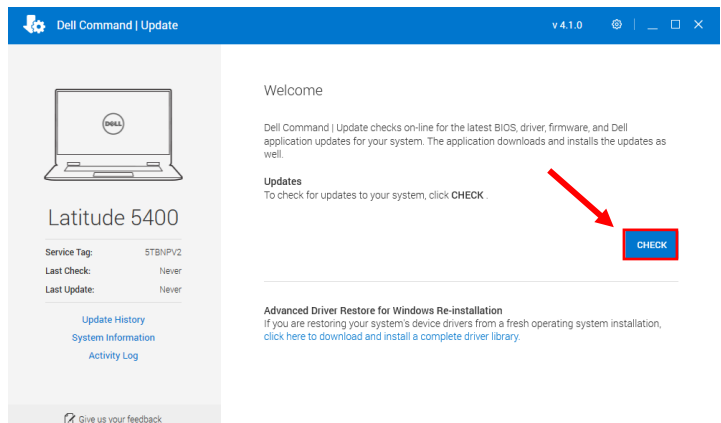
1. **Plug in your power/charger cord.**
2. From the taskbar, select **Windows icon** or place your cursor in the *Search Bar*.
3. Begin typing "De" until Dell Command Update appears in the results. **If you type more than "De" it may not work.**
4. Select and open **Dell Command Update** when it populates.



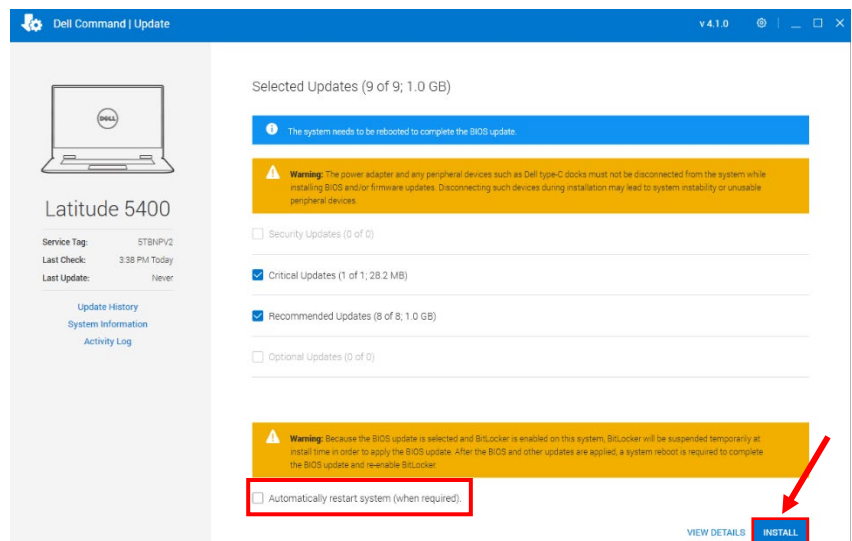
- Upon first-time use, select **Yes, run automatically with the default settings** and then select **Next**



5. Select **CHECK** to begin checking for updates.



6. Select **Install**
 - Check the box to **Automatically restart system**
 - The update process may take anywhere from 5 to 20 minutes and may require a Windows restart. Make sure any progress is saved and apps are closed.



7. **When your laptop restarts after Dell Command Updates, run the updates again to see if more are available!**