

About Dell Laptop Updates

To ensure that our Dell Laptops are working correctly and efficiently with our District software, they must be maintained by the user. It is recommended that the user frequently check both Microsoft Windows and Dell Command for updates to their systems. We also recommend that you consider completing these processes at the beginning of your week as you may not have work with progress open that could potentially be lost during a restart. In any case, please make sure all work is saved and closed beforehand. For more support, watch this video!

Restart

- 1. Open the Windows menu (flag; bottom-left)
- 2. Select the Power icon
- 3. Select Restart



Sync Intune Settings

- 1. Open the search bar from the bottomright or the Windows menu
- 2. Type "Company Portal"
- 3. Select Sync this device
 - a. This will open the Company Portal app and start your device sync.



Windows Updates

- 1. Plug in your power/charger cord.
- 2. From the taskbar, select **Windows icon** or place your curser in the *Search Bar*.
- 3. Begin typing "Check for Updates".
- 4. Select Check for Updates when it populates



- 5. Select the Check for Updates button.
 - Updates may download and install.
 - If prompted, complete a Windows Restart.
 - Depending on how many updates are available, the restart may take anywhere from 2 to 20 minutes to complete the install of some updates.
 - After restart, we recommend that you repeat this process until you see the message "You're up to date."

Windows Update

*Some settings are managed by your organization



Dell Command Updates

- 1. Plug in your power/charger cord.
- 2. From the taskbar, select **Windows icon** or place your curser in the *Search Bar*.
- Begin typing "De" until Dell Command Update appears in the results. If you type more than "De" it may not work.
- 4. Select and open **Dell Command Update** when it populates.



• Upon first-time use, select **Yes**, run automatically with the default settings and then select Next



5. Select CHECK to begin checking for updates.



- 6. Select Install
 - Check the box to Automatically restart system
 - The update process may take anywere from 5 to 20 minutes and may require a Windows restart. Make sure any progress is saved and apps are closed.

	Selected Updates (9 of 9; 1.0 GB) The system needs to be rebooted to complete the BI03 update.
Latitude 5400 Service Tag: STBNPV2	Warning: The power adapter and any peripheral devices such as Dell type-C docks must not be disconnected from the system while installing BIOS and/or firmware updates. Disconnecting such devices during installation may lead to system instability or unusable peripheral devices Security Updates (0 of 0)
Last Check: 328 PM Today Last Update: Never Update History System Information Activity Log	Critical Updates (1 of 1:28.2 MB) Recommended Updates (8 of 8; 1.0 GB)
	Optional Updates (0 of 0)
	Warning: Recurse the BOS update is selected and Bit ocher is enabled on this system. Bit ocker will be suspended temporarily at install time in order to apply the BOS update. After the BOS and other updates are applied a system reboot is required to complete the BOS update and re-mable Bitcocker. Automatically restart system (when required).
	VIEW DETAILS INSTALL

7. When your laptop restarts after Dell Command Updates, run the updates again to see if more are available!

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