

**More than just a voice...
the face behind information
and referral**

"As an Information and Referral (I&R) Specialist, I often talk with people who say they have called many places trying to find a resource that might help them. Callers may not be sure what their next step should be in handling their situation. Sometimes they are not even sure what questions to ask. At Great Rivers 2-1-1, I try to assist callers in sorting through situations. I am able to share with them information and resources available in the community. It's very satisfying to help someone better understand what the next step might be."

-Ann, I&R Specialist

Funding sources:



Great Rivers United Way
United Way of the Greater Chippewa Valley
Eau Claire County Department of Human Services
La Crosse County Department of Human Services

For a full list of funding sources, go to greatrivers211.org

Service area



**Free, confidential community information,
referrals and crisis line services
24 hours a day.**

Dial 2-1-1 or (800) 362-8255
Chat Online
(866) 884-3620 TTY & Rotary
Toll-free in WI, MN, IA

Business phone: (608) 775-6339
Fax: (608) 775-4766
P.O. Box 426
Onalaska, WI 54650-0426

greatrivers211.org
gr211@gundersenhealth.org

Whatever the question



Whatever the problem



Help is waiting



Dial 2-1-1 to get help with life.

"I just lost my job and we have no money for food. Are there services to help my family?"

"I am concerned about my brother's drinking. How can I help him?"

"My husband just left us and I feel like I can't go on. Where do I go from here?"

"Where can I get a copy of my birth certificate?"

**Free, confidential
community information,
referrals and crisis line
services 24 hours a day.**

Dial 2-1-1 or (800) 362-8255

Great Rivers 
2-1-1TM

Get Connected. Get Answers.

greatrivers211.org

- ★ LEGAL RESOURCES
- ★ LANDLORD/TENANT ISSUES
- ★ JOB TRAINING
- ★ SUPPORT GROUPS
- ★ PARENTING CONCERNS
- ★ DOMESTIC VIOLENCE
- ★ ADULT & CHILD ABUSE
- ★ ALCOHOL & DRUG ABUSE
- ★ MARITAL/FAMILY CONCERNS
- ★ SHELTER & FOOD RESOURCES
- ★ SUICIDAL THOUGHTS & FEELINGS

Call with confidence

2-1-1 takes the confusion and guesswork out of finding the right place to call. By calling 2-1-1, you will receive free, confidential assistance 24 hours a day, 7 days a week.

Get the help you need

At different points in our lives, we can all use a little help. It might be parenting concerns, putting food on the table, dealing with a crisis situation, or just making ends meet. We don't always know when – or where – to ask for that help. 2-1-1 is a place to make the right connections. 2-1-1 Information and Referral Specialists will listen to your needs and concerns, help you make informed decisions and link you to the right community resources.

Log on for resources

www.greatrivers211.org is your online link to resources. You may choose either to search 2-1-1's extensive database by clicking on the "Search for Resources" tab, or to chat with an Information & Referral Specialist by clicking on the "Chat Online" tab. Chat services are available 8 a.m. – 4 p.m., Monday through Friday.

