

TECH TIPS FOR VIRTUAL LEARNING 4K-5TH

TECH SUPPORT

There are several ways to get technology help. Scan the QR code to go to our ECASD Tech Support Website.

Other Resources

Email:helpdesk@ecasd.us Phone: (715) 852-3411

Click for Tech support





TEAMS SUPPORT

Microsoft Teams is our virtual meeting application. If your student is having trouble with Teams or needs a refresher, please scan the QR Code.







Click for Teams support

DEVICE UPDATES

Keeping your student's device updated is an easy way to avoid many tech issues. Scan the OR code to get information on how to update your student's iPad.

Click for iPad updates





SELF SERVICE

Self Service is where ECASD approved apps can be downloaded. Here are just some apps that would be helpful for your student to install: MS Teams, Seesaw and/or Canvas Student, Sora, OverDrive, and Nearpod. Scan the QR code for help. **Click for Self-Service Support**







SEESAW AND CANVAS

Seesaw is our Learning Management System (LMS) for 4K-3rd grade Students. Canvas is our LMS for 3rd-12th grade students. Scan the QR code to get more information on these programs.

Click for LMS Support









CLEVER

Clever, our Single-Sign-On service, is located on our ECASD Start Page or as an app on the iPad. This app allows access to many of the programs your student will use for their classes. Scan the QR code for access.

Click for Clever Access







IT SUPPORT: (715) 852-3411