

## About Elementary iPads

Elementary and 6<sup>th</sup> grade students in the ECASD may choose to keep their iPads over the summer. Furthermore, if your child would like to use their iPad this summer, this guide outlines the provided apps and websites your student has access to. We have also included troubleshooting tips to help you resolve some of the common issues we see with iPads.

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**Clever Portal** (Accessible through the ECASD Start Pages - <https://www.ecasd.us/Start-Pages>)

### Math/ELA

- ThinkCentral (Math Expressions)
- Newsela
- HWT Digital Student App (Handwriting)
- Flocabulary

### Library Resources

- Learn360
- TumbleBooks
- Sora/OverDrive
- Britannica School
- Capstone
- PebbleGo
- Explora Primary
- Novelist K-8
- TrueFlix (Scholastic)
- ScholasticGo!

### Science/Social Studies

- Studies Weekly
- Ology (American Museum of Natural History)
- National Geographic Kids
- History for Kids
- Digital History
- Ducksters
- EEK! Environmental Education for Kids

### Technology Education

- Typing.com
- Code.org
- Tynker
- Educreations
- Common Sense Media: Digital Passport (3-5)
  - Digital Citizenship Games



*Clever icon*

## iPad Apps (Self Service app – Automatically installed on student iPads)

### Reading/Language Arts

- Khan Kids (PreK-2)
- Khan Academy
- Sora
- Newsela
- Sora/OverDrive
- PBS Parents (PreK-2)
- Dictionary.com
- Duolingo
- Maria – Learn to Read
- Tiggly Doctor
- Tiggly Story Maker



Self Service App icon

### Writing

- Microsoft Word
- Book Creator
- Toontastic
- Wet-Dry-Try

### Math

- Khan Kids (PreK-2)
- Khan Academy
- PBS Parents (PreK-2)

### Science/Social Studies/Technology

- Hopscotch – Coding
- Newsela
- Tynker
- WeatherBug
- Dinosaur 4D+

### Music/Art/PhyEd/Library (MAPEL)

- Garage Band
- NGAkids Art Zone
- Joy Doodle
- GoNoodle – Kids Videos



### Entertainment/Creativity

- ChatterPix
- ChatterBox
- Educreations
- Microsoft Whiteboard
- Explain Everything
- FlipaClip
- Green Screen
- iTalk Recorder (Audio Recorder)
- Sand Draw – Beach Creativity
- Stop Motion

### Social/Emotional

- Breathe, Think, Do with Sesame Street
- GoNoodle – Kids Videos
- GoNoodle Games
- Harmony Game Room
- Pocket Pond 2

## iPad Support/Troubleshooting

- IT-411 Technical Support
  -  Phone - (715) 852-3411
    - Monday through Thursday; 8am-3pm
    - You may stay on the line and wait for Tech-Support representative or press 0, follow the prompts and create a ticket.
  -  Email – [helpdesk@ecasd.us](mailto:helpdesk@ecasd.us)
    - Provide the following information:
      - Parent and student name
      - Preferred contact (email or phone (include number))
      - Device type/browser/resource, app, website
      - Detailed description of the issue; include images if possible.
- ECASD – Technology Support & Resources
  - <https://www.ecasd.us/District/Tech-Support-and-Resources>
- **Jamf Parent App** – Manage child’s iPad usage.
  - Parent Apple iPhone/iPad required.
    - **Unfortunately, there isn’t an iPad management service available for Android users.**
  - iPads of students attending Summer School should not be managed by Jamf Parent during the days and hours of the child’s summer school classes to avoid any access issues during instruction.
  - [Setup Guide](#)
  - [\(Video\) Setup Guide](#)
- [Home WIFI Parental Control Resources](#)
- iPad should not be left on the charger all summer. Charge to full then unplug until another charge is needed.
- The iPad has limited storage. Storing too many images and videos may cause issues in function and apps.
- Online behavior management support: [Common Sense Education – Digital Citizenship](#)



- Scan or Click -  
[Navigate to ECASD  
 Tech Support & Resources](#)

Issue	Reason	Solution
Clever makes the student sign in every time.	Cookies are not being kept	Open Safari browser and make sure it is not in 'Private Browsing' mode.  Go to Settings > Safari and TURN OFF Block All Cookies.
Links not opening correctly	Popups and tracking being blocked	Go to Settings > Safari and Turn OFF:  Block Popups, Prevent Cross-Site Tracking and Block All Cookies
Not connecting to your WIFI internet network	Various reasons	Restart the iPad.  Toggle the Wifi on/off.  Settings > General > Reset > Reset Network Settings
iPad not charging	Charging cord may not be functioning properly	Contact IT411 for a replacement
iPad frozen	System malfunction/crash	Force Reboot – hold down the sleep/power button and the home button until it restarts
Screen is broken/Lost iPad	Contact IT411 as soon as possible so a repair/replacement/search may be conducted immediately	