

Teaching Parents Jamf Parent



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to watch this Jamf Parent Support Video!

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Jamf Parent Guide


for Jamf Pro Parents

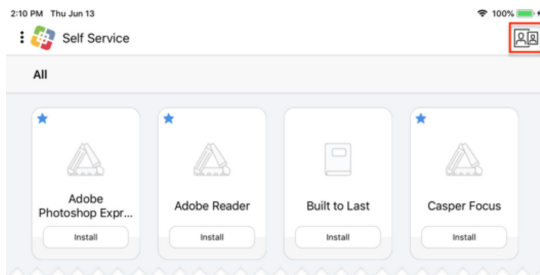
Jamf Parent is an app you can use to manage your child's school-issued device. Using Jamf Parent, you can manage your child's school-issued device with the following features:

- ✓ **Allow and restrict apps**
- ✓ **Enable App Lock to set a timer for app restrictions**

This guide provides step-by-step instructions on how to add your child's device with Jamf Parent by scanning a QR code on your child's device.

Getting Started

- 1 Download Jamf Parent from the App Store on an iPhone or iPad.
- 2 On your child's school-issued device, tap the  Self Service app icon.
- 3 Tap the Jamf Parent icon in the top-right corner. This should open a screen with a QR code.



- 4 Open the Jamf Parent app on your device.
- 5 Tap **Get Started**.
- 6 Tap **Scan QR Code**. The first time you use Jamf Parent, you must allow Jamf Parent to access the camera to scan QR codes.
- 7 Using Jamf Parent, scan the QR code on your child's device.
- 8 When prompted, tap **Confirm**.
- 9 Repeat steps 2 through 8 to add more children's devices.

You can now manage your child's device!

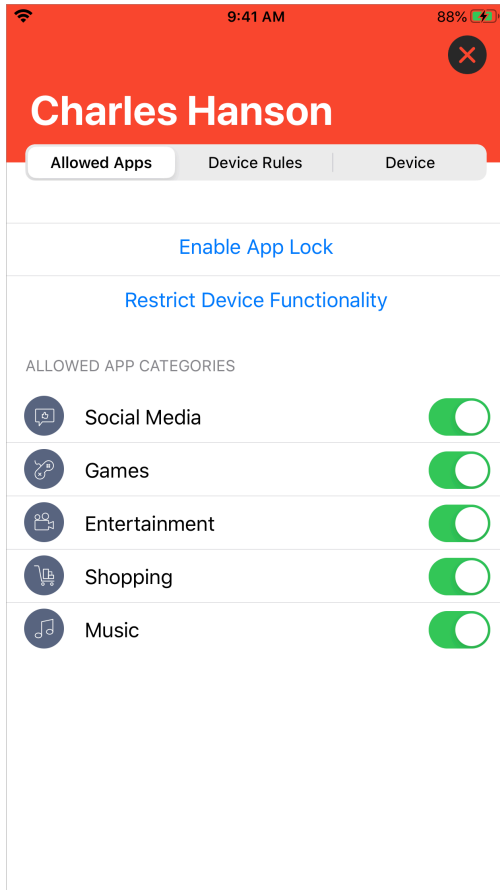
Using Jamf Parent

For more information about how to use the features in Jamf Parent, see the [Jamf Parent user guide](#).

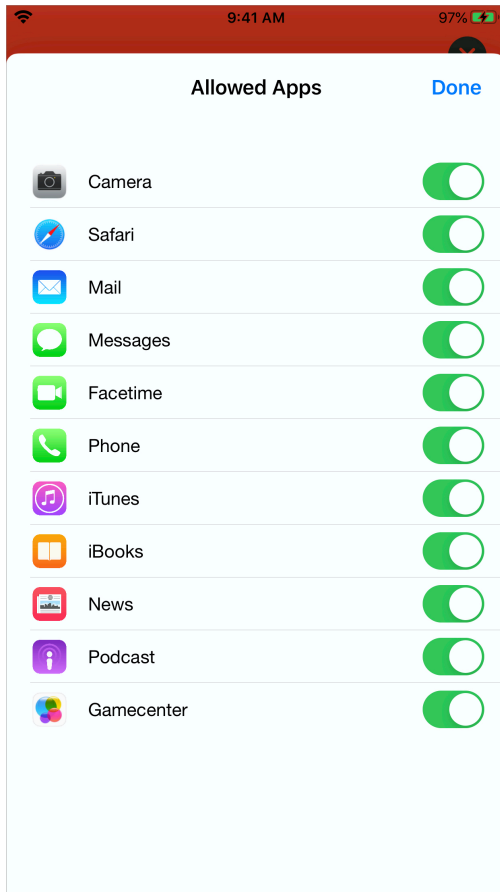
Note: If two or more adults want to manage the same child's device with Jamf Parent, you must close and reopen the QR code on your child's device before scanning the QR code on another adult's device.

Allowing and Restricting Apps

Jamf Parent allows you to choose which apps your child can use on their school-issued device. You can allow and restrict apps on your child's device by tapping the child device you want to restrict, and then tapping or clicking the **Restrictions** tab. You can either restrict apps by category, such as social media or games, or specific apps, such as Safari or Messages. To restrict apps by category, use the toggles under Allowed App Categories (mobile device app) or App Blocker (web application) to allow or restrict certain app categories.



To restrict specific apps, tap **Restrict Device Functionality** (mobile device app) or under Device Functionality (web application) use the toggle next to each app to allow or restrict certain apps.

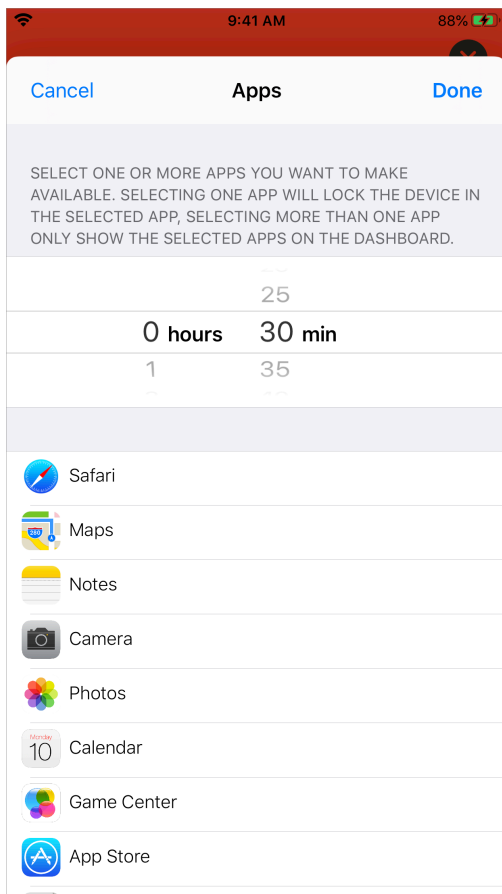


Enabling App Lock

You can use App Lock to set a timer for app restrictions. While your child's device is in App Lock, they will only be able to use the apps you allow during the specified time period. If you only allow one app, that app launches on your child's device and they cannot exit the app until the App Lock timer expires. You cannot use App Lock on the Apple Watch app.

When using the Jamf Parent mobile device app, you can enable App Lock by doing the following:

1. From the dashboard, tap the child device you want to restrict.
2. Tap the **Restrictions** tab.
3. Tap **Enable App Lock**, and then set the timer and tap the apps you want your child to have access to.



When using the Jamf Parent web application, you can enable App Lock on your child's device by turning on **Enable App Lock**. Enter the app name, and then configure the time period and click **Apply App Lock**.

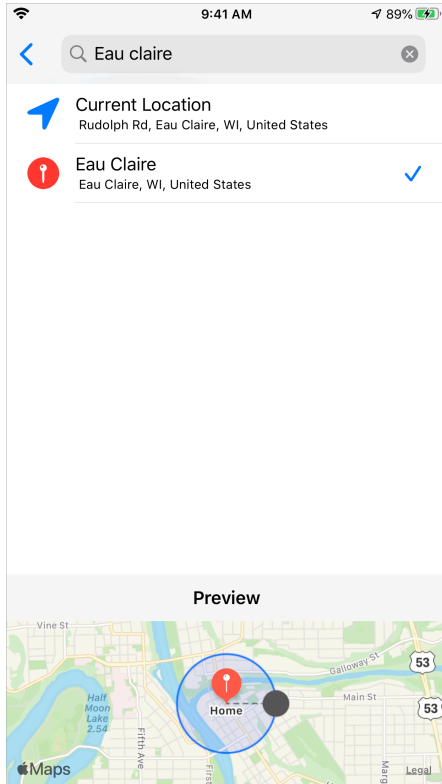
Setting Locations

Note: This feature may not be supported on your Jamf Parent app depending on the software your school uses to manage your child's school-issued device.

If the locations feature is supported on your Jamf Parent app, you can use it to see the approximate location of your child's device and set Device Rules based on the location. You can view the location of your child's device on the Jamf Parent mobile app by tapping their profile icon from the dashboard, and then tapping the **Locations** tab, or by clicking **Locations** in the sidebar of the web application. You cannot set locations using the Apple Watch app. You can configure locations by doing the following:

1. Tap or click **Locations**.
2. Create a new location by doing one of the following:
 - (Mobile device app) Tap the child's device you want to configure a location for, and then tap **Create location**.
 - (Web application) Click **Add Location**.
3. Enter a name for the location, such as "Sports Practice", "School", or "Home".
4. Set the Radius of location. The radius determines how far your child's device can be from the location and still report as being at that location.
5. Touch and hold the map, and then drag the map to find the location.

6. Tap the map to set the location.

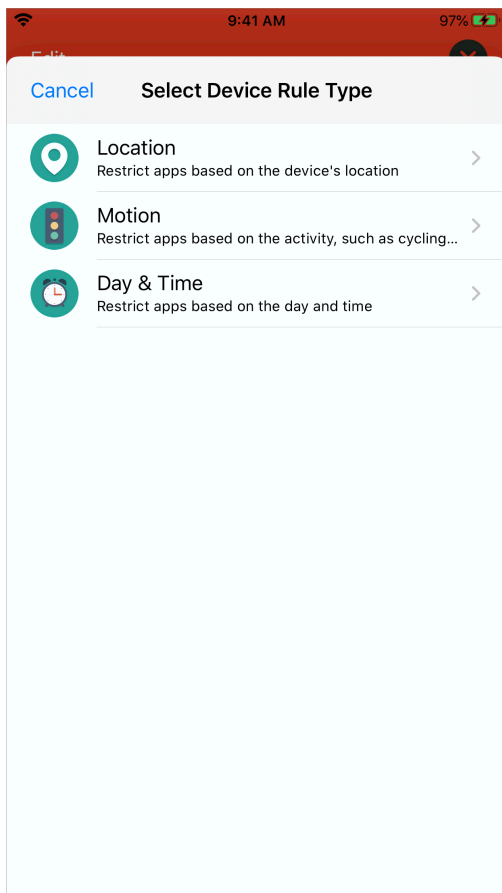


7. Tap **Save**.

Setting Device Rules

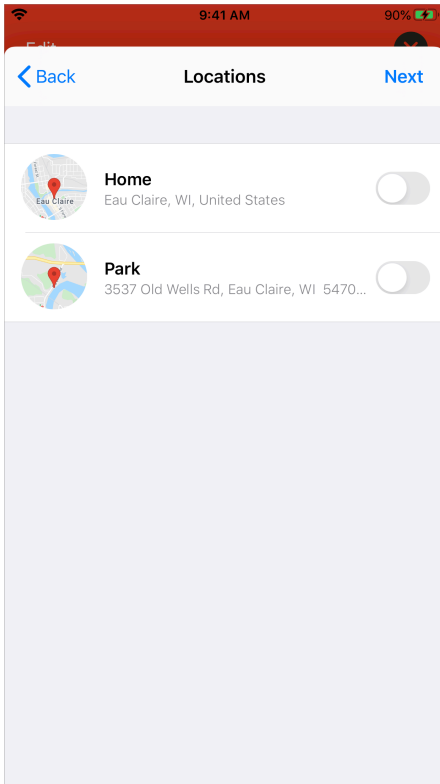
If the Device Rules feature is supported on your Jamf Parent app, you can use it to schedule app restrictions on your child's device. This allows you to schedule homework time or bedtime. You cannot set Device Rules using the Apple Watch app. You can set Device Rules by doing the following:

1. From the Jamf Parent dashboard, tap or click the child device you want to configure the Device Rule for.
2. Tap the **Device Rules** tab.
3. Tap **Create Device Rules** on the mobile app or click **Add** on the web application.
4. Tap or click the type of Device Rule you want to set.

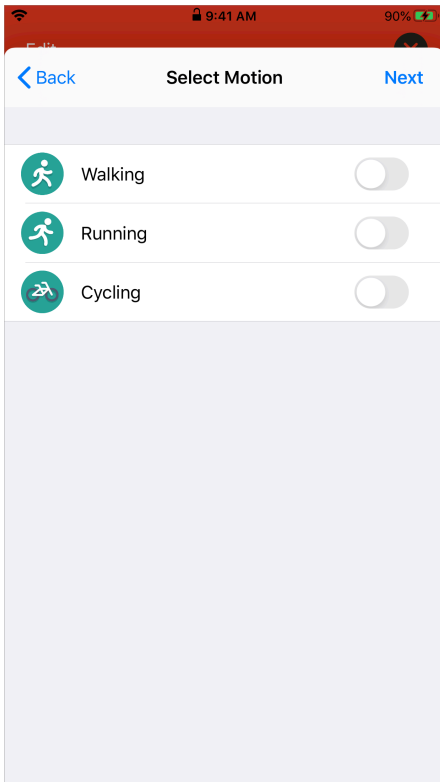


Note: Location and Motion Device Rule types may not be available on your Jamf Parent app depending on the software your school uses to manage your child's device.

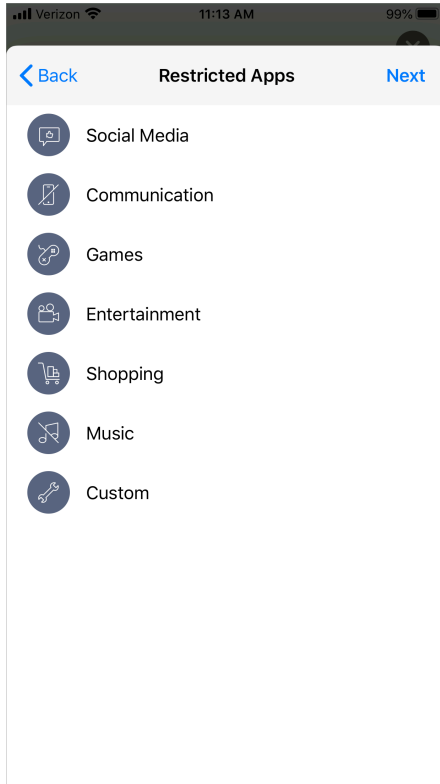
5. (Location type only) Use the toggles to select the locations where this Device Rule should be active and tap or click **Next**.



6. (Motion type only) Use the toggles to select the motions that should activate this Device Rule and tap or click **Next**.

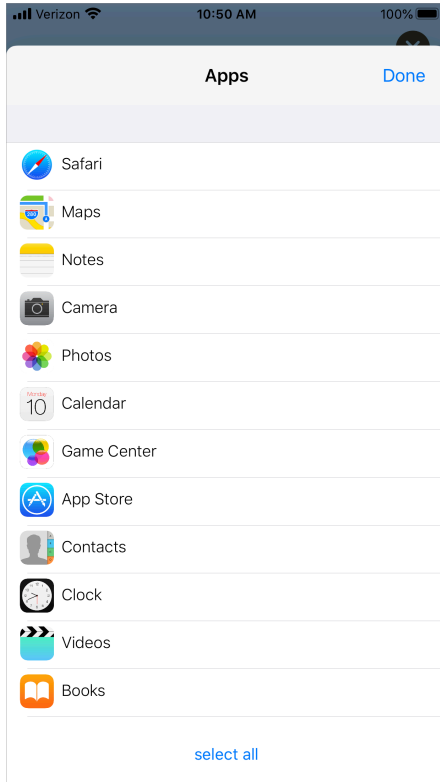


7. Select the category of apps you want to restrict and tap or click **Next**.



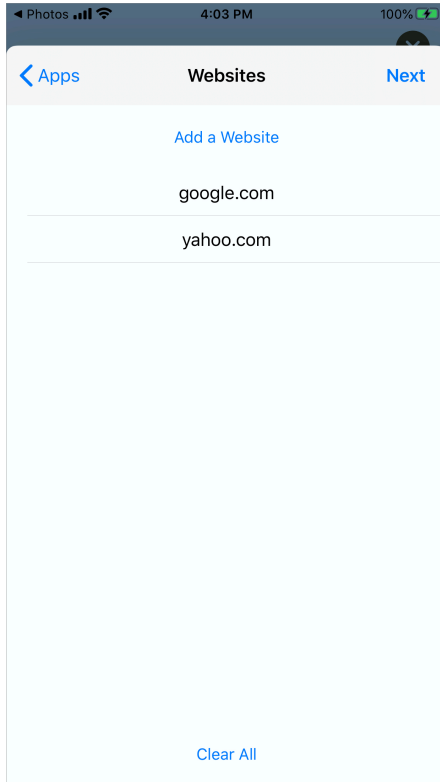
Note: Restricting app categories may not be available on your Jamf Parent app depending on the software your school uses to manage your child's device.

8. Select the specific apps you want to allow and tap or click **Done**.



Note: Allowing specific apps may not be available on your Jamf Parent app depending on the software your school uses to manage your child's device.

9. Tap **Add a Website** to select the websites you want to allow and tap or click **Next**.



Note: Allowing specific websites may not be available on your Jamf Parent app depending on the software your school uses to manage your child's device. Some websites may be blocked depending on the web content filtering settings your school has configured.

10. Use the switches to configure what days and times the Device Rule should be active and tap or click **Next**.

The screenshot shows the 'Day & Time' configuration screen. At the top, there is a navigation bar with a back arrow, the text 'Websites', the title 'Day & Time', and a 'Next' button. Below the navigation bar, the text 'WHEN SHOULD THIS TRIGGER BE ACTIVE?' is displayed. Under this text, there is a list of options with corresponding toggle switches: 'Always' (toggle is on), 'Monday' (toggle is off), 'Tuesday' (toggle is off), 'Wednesday' (toggle is off), 'Thursday' (toggle is off), 'Friday' (toggle is off), 'Saturday' (toggle is off), and 'Sunday' (toggle is off). Below the list of days, the text 'SELECT A BEGIN TIME' is displayed, followed by a time picker showing '11:30'.

11. Enter a name for the Device Rule and tap or click **Save**.

The screenshot shows the 'Device Rule Name' configuration screen. At the top, there is a navigation bar with a back arrow, the text 'Day & Time', the title 'Device Rule Name', and a 'Save' button. Below the navigation bar, there is a text input field labeled 'NAME' containing the text 'Always Restricted'. Below this field, there is a section labeled 'SELECTED DEVICE RULE' containing the text 'Custom'. Below this section, there is a section labeled 'WHEN' containing the text 'Always'. At the bottom of the screen, a keyboard is visible with the keys 'q', 'w', 'e', 'r', 't', 'y', 'u', 'i', 'o', 'p', 'a', 's', 'd', 'f', 'g', 'h', 'j', 'k', 'l', 'z', 'x', 'c', 'v', 'b', 'n', 'm', '123', 'space', and 'return'.

You can delete a Device Rule by swiping left on the Device Rule from the Jamf Parent mobile app or by selecting the device rule and clicking **Delete** from the web application.

Removing a Child's Device from Jamf Parent

By removing your child's device from Jamf Parent, you will no longer be able to manage their school-issued device. You must remove a child's device from your iPhone before it will be removed from the Apple Watch app. To remove a child's device from Jamf Parent, tap or click the Settings icon in the top-right corner of the screen and tap or click **Remove** under Account. Tap or click **Yes** to confirm.

Related Information

For related information, see the following Jamf Knowledge Base video:

[Teaching Parents Jamf Parent](#)

Find out how to use Jamf Parent.