



James Martin, Director, jmartin@ecasd.us, 715-852-4915

- Contact with questions regarding daily operations of the Technology department
- Maintains district wide Network Services, Audio/Video devices, Phones, Printers and Copiers, Fax, Intranet, and Website
- Coordinates work with external vendors and collaborates with Chippewa Valley Technology leaders



Siri Larsen, Technology Secretary, slarsen@ecasd.us, 715-852-3080

- Contact with general troubleshooting and Technology questions, Microsoft and O365, Technology Professional Development
- Coordinates district Cell Phones, travel related to Technology, New employee Technology orientation
- Assists the department with maintaining the district Website and SharePoint sites, mobile device inventory



Mary Brott, Technology Clerk, mbrott@ecasd.us, 715-852-3083

- Contact with questions about Technology contracts, vendors, software licensing and billing
- Maintains department budget regarding Hardware and Software
- Coordinates contract timelines, payment and grant funded technology purchases



Andrea Fleishauer, Technology Coordinator, afleishauer@ecasd.us, 715-852-4975

- Contact with questions about Canvas, iPad Apps, Classroom Technology, O365
- Maintains Canvas and works with Academic Services to provide Canvas training
- Coordinates Canvas training within buildings and departments,
- leads the Instructional Technology Team meetings



Chad Heidorn, Technology Coordinator, cheidorn@ecasd.us, 715-852-5115

- Contact with questions about SharePoint, O365, Printing, Copying, Faxing, Radios
- Maintains SharePoint sites and metadata, Print/Copy drivers, Fax operations
- Coordinates SharePoint migration and site building



Adam Pettit, Technology Coordinator, apettit@ecasd.us, 715-852-6615

- Contact with questions about Canvas and setting up training opportunities
- Researches Instructional Technology resources
- Assists with Instructional Technology Team meetings and Resources



TJ Hahn, Lead System Engineer, thahn@ecasd.us, 715-852-4965

- Supervises Systems Engineers and Technicians
- Lead support for Business systems
- Maintains and creates Security Protocols
- Networking maintenance and upkeep



Robert Scarseth, Systems Engineer, rscarseth@ecasd.us, 4-8411

- Maintains Network (cabling, connectivity, inter-communication, etc.)
- Ties Systems together and makes them work together Interconnectivity (Identity Access Management)
- Actively Oversees Critical System Monitoring
- Assists with Account Management and Maintenance



Wade Curtis, Systems Engineer, wcurtis@ecasd.us, 4-8411

- Supports and Maintains Software and OS Windows Devices (Desktops and Laptops)
- Oversees Technical Needs and support for State Testing
- Contact with questions about Finance and HR Systems
- Data Safety and Security Resource



Jennie Schoenrock, Systems Engineer, jschoenrock@ecasd.us, 4-8411

- Contact for Google Administration, iPad and iOS Administration, Internet Filtering
- Facilitates Network Account Creation and Maintenance
- Road mapping and background work for HelpDesk software
- Coordinates Summer Programming Technical Resource Management



Andrew Adams, Systems Technician, aadams@ecasd.us, 4-8411

- Maintains Phone information, line transfers and transition
- Helpdesk Software Programming
- SharePoint Programming
- Fax Server Maintenance and Programming



Yia Xiong, Systems Technician, yxiong1@ecasd.us, 4-8411

- Monitoring critical systems
- Mechanics of creating accounts
- Networking Infrastructure
- Virtual Server Management



Andrew Nickel, Systems Technician, anickel@ecasd.us, 4-8411

- Maintains Windows Software updates and installs
- Security Patches for Windows
- Licensing Quantity Control
- Builds Windows Images



Rob Freeman, Technology Services Supervisor, rfreeman@ecasd.us, 715-852-5225

- Supervises Field Technicians and Support Specialists
- In Charge of HelpDesk Ticketing System
- Provides Specialized Support for PA Systems, Auditorium A/V, Emergency Response Systems
- Supervising Equipment repair and inventory management



Marina Dahlke, Technician, mdahlke@ecasd.us, 4-8411

- Provides configuration and troubleshooting services for district software and hardware
- Assess and perform “Bench Level” repair on audio visual and electronic components
- Monitor District Helpdesk and provide Tier 1 level support for incident resolution
- Provide Tier 2 level support as “subject matter expert” for assigned resources
- Primary Technician for North, Davey, Roosevelt and McKinley Charter School



Cindy Shannon, Technician, cshannon@ecasd.us, 4-8411

- Provides configuration and troubleshooting services for district software and hardware
- Assess and perform “Bench Level” repair on audio visual and electronic components
- Monitor District Helpdesk and provide Tier 1 level support for incident resolution
- Provide Tier 2 level support as “subject matter expert” for assigned resources
- Primary Technician for Northstar, Locust Lane, Northwoods, Longfellow and Chippewa Valley Montessori Charter School



Matt Schmitt, Technician, mschmitt@ecasd.us, 4-8411

- Provides configuration and troubleshooting services for district software and hardware
- Assess and perform “Bench Level” repair on audio visual and electronic components
- Monitor District Helpdesk and provide Tier 1 level support for incident resolution
- Provide Tier 2 level support as “subject matter expert” for assigned resources
- Primary Technician for Memorial, Flynn and Putnam Heights



Holly Heffron, Technician, hheffron@ecasd.us, 4-8411

- Provides configuration and troubleshooting services for district software and hardware
- Assess and perform “Bench Level” repair on audio visual and electronic components
- Monitor District Helpdesk and provide Tier 1 level support for incident resolution
- Provide Tier 2 level support as “subject matter expert” for assigned resources
- Primary Technician for DeLong, Lakeshore, Sherman and Prairie Ridge



Vacant, Technician, 4-8411

- Provides configuration and troubleshooting services for district software and hardware
- Assess and perform “Bench Level” repair on audio visual and electronic components
- Monitor District Helpdesk and provide Tier 1 level support for incident resolution
- Provide Tier 2 level support as “subject matter expert” for assigned resources
- Primary Technician for South, Manz, Meadowview and Robbins



Brandon Felce, Technician, bfelce@ecasd.us, 4-8411

- Provides configuration and troubleshooting services for district software and hardware
- Assess and perform “Bench Level” repair on audio visual and electronic components
- Monitor District Helpdesk and provide Tier 1 level support for incident resolution
- Provide Tier 2 level support as “subject matter expert” for assigned resources
- Technician for the District Office, Service Center, Juvenile Detention Center, the Academy and Early Childhood Partnerships



Blake Reitz, Support Specialist, breitz@ecasd.us, 4-8411

- Monitors District Helpdesk and provides first level (Tier 1) support for general incident resolution, evaluates incidents and requests and ensures that tickets are complete and actionable
- Assists in providing documentation related to troubleshooting protocols, issue resolution, training guides, maintenance schedules, configurations, and general processes
- Assists with tracking technology equipment from order to disposal using the District’s inventory system
- Coordinates and schedules resources for large scale events (testing, pep rallies, conferences, PD, etc.).
- Primary assignment is District-wide Helpdesk, position located at North High School



Dana Phernetton, Support Specialist, dphernetton@ecasd.us, 4-8411

- Monitors District Helpdesk and provides first level (Tier 1) support for general incident resolution, evaluates incidents and requests and ensures that tickets are complete and actionable
- Assists in providing documentation related to troubleshooting protocols, issue resolution, training guides, maintenance schedules, configurations, and general processes
- Assists with tracking technology equipment from order to disposal using the District’s inventory system
- Coordinates and schedules resources for large scale events (testing, pep rallies, conferences, PD, etc.)
- Primary assignment is District-wide Helpdesk, position located at Memorial High School



Cassie Stoeger, Support Specialist, cstoeger@ecasd.us, 4-8411

- Monitors District Helpdesk and provides first level (Tier 1) support for general incident resolution, evaluates incidents and requests and ensures that tickets are complete and actionable
- Assists in providing documentation related to troubleshooting protocols, issue resolution, training guides, maintenance schedules, configurations, and general processes
- Assists with tracking technology equipment from order to disposal using the District’s inventory system
- Coordinates and schedules resources for large scale events (testing, pep rallies, conferences, PD, etc.)
- Primary assignment is District-wide Helpdesk, position located at Memorial High School



Caroline Akervik, Library Media Coordinator, cakervik@ecasd.us, (715) 852-3041

- Coordinates District Library Media programs and distribution of the Common School Fund
- Administrator for the SirsiDynix Horizon Integrated Library System and other library media platforms
- Coordinates with IT Department and Academic Services to implement learning technologies
- Acts as District liaison to other agencies and library systems, such as IFLS, CESA 10, DPI, and area public libraries
- Serves as District Copyright Officer



Jill Hegg, Instructional Media Secretary, jhegg@ecasd.us, (715) 852-3042

- Orders library books, audiovisual material, periodicals, and online data-bases for K-12 library media centers
- Manages the Common School Fund Accounts for all schools
- Orders library supplies for all K-12 library media centers
- Orders replacements for elementary textbooks, workbooks, science (FOSS), math, reading, and other classroom materials



Sharon Fortune, Instructional Media Clerk, sfortune@ecasd.us, (715) 852-3047

- Monitors District Helpdesk and provides first level (Tier 1) support for general incident resolution, evaluates incidents, and requests and ensures that tickets are complete and actionable
- Assists in providing documentation related to troubleshooting protocols, issue resolution, training guides, maintenance schedules, configurations, and general processes
- Assists with tracking technology equipment from order to disposal using the District's inventory system
- Coordinates and schedules resources for large scale events (testing, pep rallies, conferences, PD, etc.)
- Primary assignment is District-wide Helpdesk, position located at Memorial High School



Sandy Staber, Library Assistant Cataloger, sstaber@ecasd.us, (715) 852-3049

- Catalogs and processes textbooks, technology equipment, and library books for the entire district
- Runs email notices for all schools daily
- Packages and sends materials to schools as needed